

Configuration Management Service

Abaco Systems' 'technology insertion' design philosophy-which has, for many years, provided our customers with the ability to seamlessly integrate new, higher performance hardware technologies while retaining form, fit and function and application software compatibility-is enormously attractive to the defense and aerospace market.

In addition, for some companies-especially those who have invested significant time and effort in detailed system integration and validation-the opportunity to be an integral part of the configuration management/change approval process throughout the life of the program is an important part of their application risk-reduction strategy. It is for these customers that Abaco's Configuration Management Service (CMS) is designed.

CMS is optionally available on a chargeable basis, and enables customers to be either informed of the changes as they occur or be party to approval of the changes to be implemented, and management of the configuration baseline.

The 'Initialization Phase' of CMS is designed to allow customers-typically in the development stages of a program-to be informed of major changes to those products for which they have purchased the service: 'major' changes are as defined

in the National Consensus Standard for Configuration Management document ANSI/EIA-649. Customers are advised of the change within ten days of Abaco completing the internal Engineering Change Request (ECR) process, and are notified of the nature of, and reason for, the change together with its implementation date.

Optionally, customers who purchase production quantities of the product to be configuration-controlled can upgrade the service to 'Change Approval'. This is designed for customers who, typically, have completed the development cycle, are ready to deploy a solution and wish to baseline the configuration. The upgraded service gives customers the right of approval over proposed changes to products covered by the agreement.

Under the terms of Change Approval, and within five days of Abaco issuing an Engineering Change Notice (where the change is 'major'), customers are requested to review and approve (or reject) the proposed change. A response is required with 60 days, before the change is automatically approved. A distinction is made between 'optional' changes (those which will not affect continuation of manufacture or costs if not implemented) and 'essential' changes (those arising as a result of, for example, a significant change



FEATURES:

- Key element of Abaco's PLM (Product Lifecycle Management) philosophy
- Customer control over hardware configuration
- Secures product continuity
- Long term programs assured ongoing support
- Maximizes return on investment

in component availability or cost that will prevent continuation of manufacture).

Abaco's Configuration Management Service is an integral part of Abaco's commitment to product continuity, long term support and maximizing the value of customers' investments. It is designed to give customers the peace of mind that derives from confidence that key elements of a configuration will remain stable throughout a project's lifetime, minimizing disruption and maximizing return on original investment. The Configuration Management Service is a key element of Abaco's 'PLM (Product Management Lifecycle)' philosophy that allows customers to plan long term projects with the assurance of continued support.

More information is available through your usual Abaco Systems sales channel.

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